



COMTECH™
Fluent in the Future

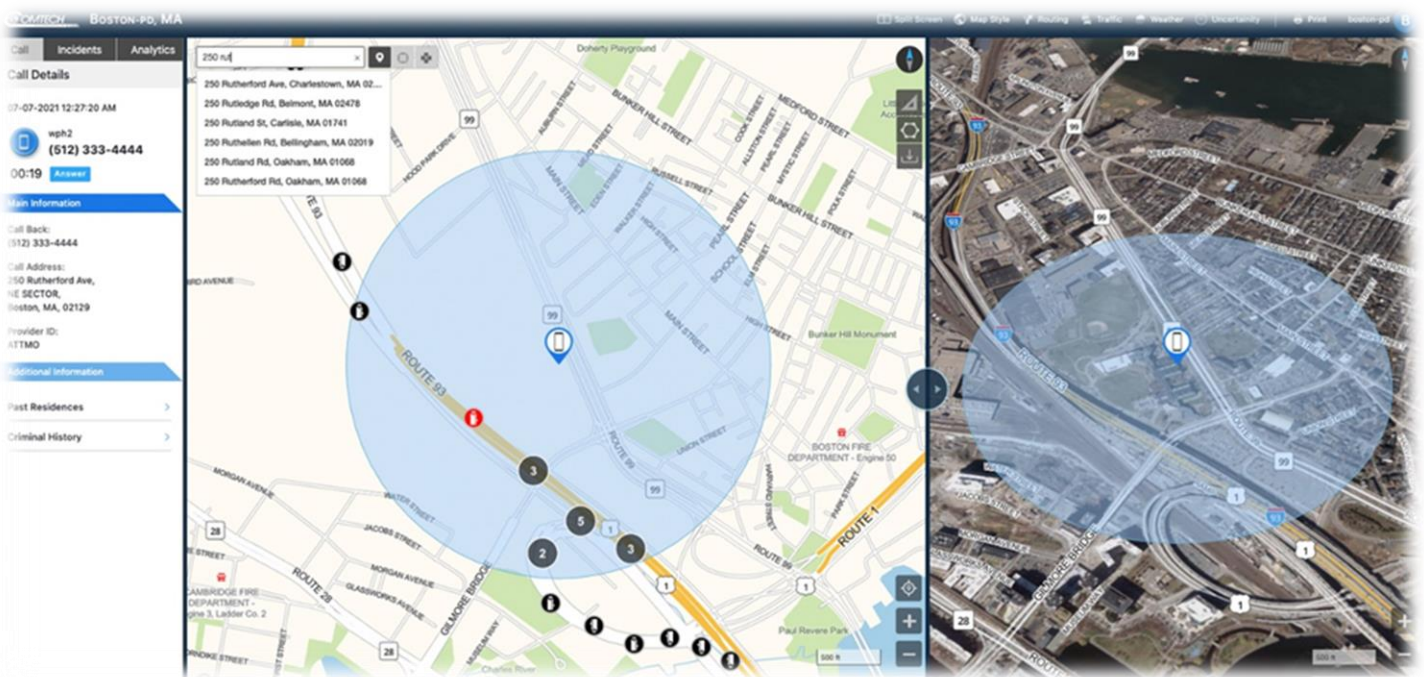
SmartResponse®

The Challenge

Public safety is an important issue worldwide. An efficient, targeted response to emergency situations is critical. Public safety officials must ensure the appropriate resources are on the scene to better serve the public in emergency situations. Emergency Communication Centers (ECCs) need situational awareness across all levels of incident management and across jurisdictions with accurate and timely information when responding to and managing an incident.

Comtech's Solution

SmartResponse® is a cloud-based Common Operational Picture (COP) designed for emergency responders. It provides real-time situational awareness and helps improve incident response through enhanced information sharing and data transfer. The platform integrates advanced technologies such as mapping tools, sensors, and video feeds to create a contextual mapping solution. It combines various data sources such as caller information, live traffic, weather, routing, points of interest, and DOT camera feeds into a single COP for public safety answering points (PSAPs) to use.



SmartResponse® is designed to meet the demanding needs of today's ECCs, empowering staff with accurate information resulting in improved response times and performance. The solution leverages multiple components that can be configured to address specific needs. Each component can be used individually or as a powerful solution together.

■ SmartResponse® Situational Awareness Portal

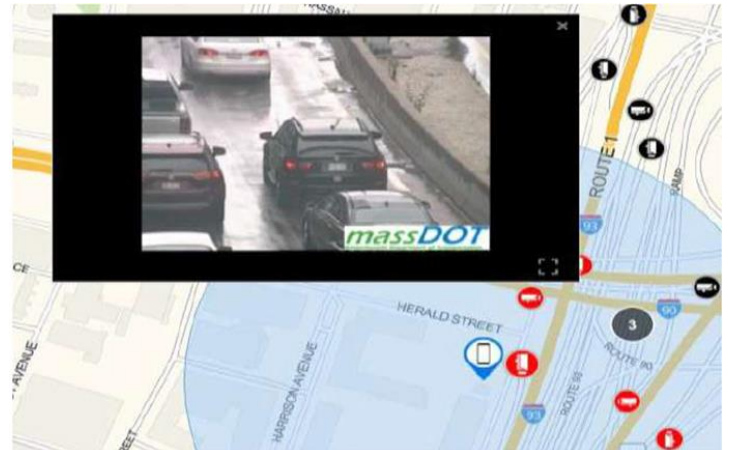
- Customizable views and map styles
- GIS data agnostic: ESRI, Mapbox, Open Street Maps, and others
- Real-time incident views, analytics, and heat mapping
- Intuitive geospatial interface
- Live traffic, routing, weather, DOT cameras, and more
- Criminal history, residence information, AEDs

■ SmartResponse® Maps

- Supports configurable views such as day, night, or satellite
- Customize content unique to operational needs

■ SmartResponse® Maps Portal

- Account provisioning
- Full control of access and content
- Ability to update independently



Customer Benefits

- Cloud-native architecture and deployment
- Real-time situational awareness across all levels of incident management and across jurisdictions
- Accurate and timely information concerning equipment distribution, location of personnel, on-site intelligence, and incident mapping when responding to and managing an incident
- Ability to collate information from multiple sources in real-time to present actionable insights
- Flexible integration interfaces with most call handling or CAD systems
- Rapid and efficient response with easy access to visualize relevant information and make informed decisions accordingly

About Us

Comtech Telecommunications Corp. is a leading global technology company providing terrestrial and wireless network solutions, next-generation 9-1-1 emergency services, satellite and space communications technologies, and cloud native solutions to commercial and government customers around the world. Our unique culture of innovation and employee empowerment unleashes a relentless passion for customer success. With multiple facilities located in technology corridors throughout the United States and the world, Comtech leverages its global presence, technology leadership and decades of experience to create the world's most innovative communications solutions.

Contact Us Schedule a Demo

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